

Improving Your Zoom Connection

Use the best Internet connection you have

- ⚙️ Wired connections are the most reliable. Consider using the classroom computer.
- ⚙️ WiFi connections are more reliable than 3G/4G/LTE/Hotspots. Make sure your connected to the correct WiFi Network before joining a Zoom meeting.

Mute your Microphone when you don't need it

- ⚙️ Prevents feedback from background noise from your surroundings.
- ⚙️ Allows Zooms to use your Internet connection in more important areas, rather than maintaining an audio stream that you are not using.

Disable HD webcam video

- ⚙️ Using High Definition (HD) video requires a stronger internet connection and uses more bandwidth than using standard video.
- ⚙️ You can disable this feature in the "Video" tab under Settings.

My Video: Enable HD
 Mirror my video
 Touch up my appearance

Stop your video when you don't need it

- ⚙️ If you are a student, make sure your professor is okay with this before you turn off your video.
- ⚙️ This allows Zoom to use your internet connection in more important areas, rather than maintaining your video feed.

Close application you do not need for the meeting

- ⚙️ Close out of unneeded applications and tabs that you are not using for the meeting.
- ⚙️ Avoid large downloads or uploads or video streaming sites. They take up a lot of connection usage and will slow down your Zoom meeting.

Communicate with the host of the meeting

- ⚙️ If you are in an area with unreliable internet connection, talk to your instructor and let them know it may be a potential issue BEFORE you join the Zoom call.

Have questions? Email us at act@su.edu