WHAT TECHNOLOGY DO I NEED?

A computer with internet and microphone capability.

To participate effectively in Shenandoah University's distance learning courses, you must have full access to a reliable laptop/desktop connected to the Internet. Specific courses may have additional requirements and students should refer to the syllabus.

Computer Hardware Requirements: Your computer and communications hardware should meet or exceed the following requirements:

Computer Hardware Requirements		
	Windows	Macintosh
Operating System	Windows 10	Latest Mac OS X 11 or newer
Processor	Intel Core i3 processor or better	Intel Core i3 processor, Apple M1 or better
Memory	8GB or more	8GB or more

Networking Hardware	Wired or Wireless connection	Wired or Wireless connection
Audio Video*	WebCam, Audio & Microphone	WebCam, Audio & Microphone

*Headset or earbuds are recommended for better listening quality

Computer Software & Services Requirements: In order to utilize all the available features and content for Shenandoah University online or distance education courses you will need the following software and services:

	Computer Software & Services Requirements (Windows or Macintosh)
Internet Service**	High Speed DSL, Cable, or Wireless (satellite connection not recommended) Test your internet connection speed at: http://www.pcpitstop.com/internet/bw.asp Recommended speed at least 3Mb per second

Internet Browser	Latest version of Firefox, Chrome or Safari
Office Suite	Microsoft Office Suite (Provided for full time students)
Browser Configuration	Must support JavaScript, allow cookies and popup blocker must be turned off
Media Player	Windows Media Player, Quicktime Player or VLC

Your internet connection may vary depending on where you live, what type of internet connection you have, and your internet provider. If your internet connection is slower, you may still use SU features, however, you may encounter difficulties when loading pages, audio video playback may be choppy and downloading/uploading assignments may take longer, especially during peak usage times.

Additional software may be required by your individual program. Students will be notified by their faculty if this is the case.

If you have any questions regarding Shenandoah University's computer recommendations please contact our IC Help Desk at helpdesk@su.edu or 540-665-5555.